



Crossroads Lifetime Warranty

Thank you for your purchase of Crossroads Cabinetry. Crossroads Enterprise, Inc. warrants its cabinetry to be free of defects in material or workmanship for as long as they are owned by the original consumer purchaser. Crossroads, at our option, may elect to repair or replace any Crossroads product by this warranty.

This Warranty does not cover the natural aging or darkening of wood color, the inherent growth characteristics of, or variation in wood. Some replacement parts are subject to availability, and may differ from those originally supplied. This Warranty does not cover normal wear and tear, or damage/defects caused by misuse, abuse, negligence, alteration, non-residential use, or improper installation, storage, or handling.

To the extent permitted by law, this warranty does not cover special, incidental or consequential damages (such as labor expenses) whether arising out of breach of warranty, breach of contract, tort, or otherwise. Some states do not allow the exclusion or limitations of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state. This warranty is only valid in the United States of America. This warranty is not transferable.

To exercise this warranty, please register your cabinetry at: www.webinetry.com/warranty

A dated sales receipt as proof of purchase is required to obtain benefits from this warranty. If you need warranty assistance please contact us at: Crossroads Enterprise, Inc., Warranty Department, 4100 N. Bonita Ave. Suite A, Fullerton, CA 92835



CHARACTERISTICS OF WOOD SPECIES

No matter which species you choose for your new kitchen or bath cabinetry, please keep in mind that no two pieces of wood are exactly the same. Wood components used in cabinets are a product of nature and include a variety of species with various densities, colors, and grain patterns. Color variation within a wood species is influenced by a number of factors such as moisture and mineral content of the soil, exposure to sunlight and genetic makeup. Changes in climate, growth rate, soil conditions and damage are a few of the factors that contribute to grain pattern. The tree diameter and type of cut determines growth ring size and orientation, which in turn affect the grain pattern and color. All of these variations combine to produce unique characteristics that provide the beauty and essence of natural wood.

All woods change color over time. The amount of change varies depending upon the wood species, type of cut, exposure to natural sunlight and, amount and color of stain pigment used. Stains are likely to exaggerate the difference between open and closed grains and other markings in wood. While color samples give a general idea of the appearance of a specific stain color and wood species combination, it is impossible to represent all of the grain patterns, wood and stain colors, and natural variations that will occur.

- Cherry is characterized by its red undertones, but may vary in color from white to a deep, rich brown. Cherry is a close-grained wood with fairly uniform texture, revealing pin knots and curly graining. All wood will age with time and the finish will darken. This is especially true for Cherry. This is a sought-after quality in Cherry cabinetry, and those who select it expect this evolution.

- Maple is a close-grained wood that is predominately white to creamy-white in color, with occasional reddish-brown tones. While Maple typically features uniform graining as compared to other wood species, characteristic markings may include fine brown lines, wavy or curly graining, bird's eye dots and mineral streaks. These traits are natural and serve to enhance Maple's natural beauty.
- Oak is a strong, open-grained hardwood that ranges in color from white to pink and reddish tones. Streaks of green, yellow and even black may appear due to mineral deposits. Oak may also contain wormholes and wild, varying grain patterns. This distinct graining is considered a desirable quality and has made Oak one of the most popular woods used for cabinetry.

PAINTED FINISHES

All wood products are affected by environmental conditions. Color variation over time as well as the natural movement of the wood due to its expansion and contraction is a part of the natural beauty of wood. This natural expansion and contraction may cause hairline cracks in the surface of the finish at the joints and is a normal characteristic of painted finishes. This will not be considered a reason for product replacement.

SMOKE DISCOLORATION

Discoloration may occur to finished cabinetry after prolonged exposure to tobacco smoke especially on white or other light finishes. Crossroads does not warranty any of its finishes against discoloration due to exposure to smoke.